

MCCHS (HOCKEY VICTORIA) SPORTS INSURANCE FOR 2017

ACCIDENT CLAIMS PROCEDURE

1. What a player should do when an injury occurs:

1. As soon as possible after the accident ensure the injury has been reported on a MCC Hockey Accident Report Form (available at <http://mcchockey.org/about-mcc/insurance/>).

Email, mail, or hand the completed form to Guy Peterson.

mcchs.sec@gmail.com or MCC Hockey, PO Box 605, South Yarra,, VIC 3141

2. How a player should start their claim process:

1. Download the Hockey Australia Insurance Claim Form available at the JLT Sport website : https://hockey.jltsport.com.au/claim_pi.aspx or call the SUA Claims Department on **1300 363 413**
3. Complete each section of the Claim Form. Please note: Incomplete Claim Forms may cause delays in processing your claim. For assistance, please contact SUA Claims Department on **1300 363 413**
2. Send your Claim Form (via post or fax) to **SUA Claims Department – PO Box 2717, Taren Point, NSW 2229** or Fax: **02 9524 9003**

Important: Claims should be lodged within 180 days from the date of injury. You do not need to wait for all treatments to be completed before sending your Claim Form. Treatment is permitted even after you have submitted your claim.

3. SUA will confirm receipt of your Claim Form or contact you should they require further information.

Important Information

Sports Underwriting Australia Pty Ltd (SUA) on behalf of Great Lakes Australia is the Insurer of the Personal Injury Policy (arranged by JLT Sport) for the Hockey National Insurance Programme. SUA administers all claims associated with this policy for the 2017 period.

The Health Insurance Act (Cth) 1973 does not permit the Insurer to contribute to any charges covered by Medicare (including the Medicare Gap).

Examples of Non-Medicare Medical items Claimable as per the Policy Wording	Examples of items covered by Medicare. We can not reimburse you for these costs
Ambulance	Doctor
Physiotherapist	Surgeon
Dental	Surgeon's assistant
Private Hospital Accomodation	Anesthetist
Chiropractor	X-rays
MRI Scans	MRI Scans*
	Public Hospitals

*Please note: MRI scans are generally claimable through Medicare, however sometimes the referrer and/or provider is not registered with Medicare. Please check with your treating physician prior to lodging your claim.

In addition, there will no refund in respect of:

1. Any expenses recoverable by You from any other insurance scheme or plan providing medical or similar coverage or from any other source except for the excess of the amount recoverable from such other policies/plans.
2. Any expense to which the National Health Act (Cth) 1953 or any of the regulations made there under apply.

For further information or assistance with any insurance issues please contact:

Guy Peterson: 0407070610 or mcchs.sec@gmail.com

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PUBLIC LIABILITY ACCIDENT CLAIMS PROCEDURE

Any incident which may give rise to a claim under any contract of Public Liability Insurance should always be referred directly to JLT Sport at the earliest possible opportunity. (The MCCHS Secretary should be advised in the first instance).

If an incident occurs that you believe may lead to legal action or non-legal action by a third party, you should contact JLT Sport immediately on **1300 130 373** (preferably within 48 hours of the occurrence).

An incident may include (but is not limited to) any of the following examples:

- An individual or group asking your club for payment of property damage cause during a club activity
- Legal action against the club for negligence (breached duty of care)
- Legal action against a director of the club for libel, slander or other misleading statements
- An employee claiming harassment, discrimination or unfair dismissal
- An employee or volunteer stealing from club funds
- Legal action against a coach or umpire for negligent acts, errors or omissions

Important Information

In these cases, it is important that you or other members of your club do not admit any liability or discuss the matter with a third party.

JLT Sport's claims staff will advise you on the correct course of action.

Liability Claims relate to the following Policies:

- General Public and Products Liability including Errors and Omissions
- Club Management Liability including Directors and Officers, Employment Practices and Employee Theft

For further information or assistance with any insurance issues please contact:

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